Becoming an Authorized PAX System Associate Dealer

Michelin requires all dealers who wish to purchase or service the Michelin® PAX System™ to complete the authorization process described below.

Step 1: Obtain and complete the PAX System License Agreement.
The Tire Rack has been designated as American Honda's official PAX System distributor. Under the guidelines of this arrangement, PAX System components can be sold to authorized PAX System dealers only. You can obtain the Michelin PAX System License Agreement by contacting The Tire Rack at 877-327-8473. Complete and return the PAX System License agreement directly to The Tire Rack. By signing this document, you are agreeing to follow the program rules contained in the Agreement, which include maintaining authorized PAX System equipment and a minimum of two PAX System certified technicians.

Step 2: Contact Davis Fulfillment.
Once you have completed step 1, contact Davis Fulfillment at 888-507-2673 to coordinate practice assemblies and training.

Step 3: Obtain the required equipment.
Specialized equipment is required to service the PAX System assembly. Most tire equipment manufacturers have PAX System-ready machines as well as PAX System certified upgrades available for their more recent equipment. American Honda has tested three machines for safety and efficiency:

- Corghi Artiglio Master – AM26 with PAX System Upgrade Kit
- Hunter – TC3500 with PAX System Upgrade Kit
- Coats APX90E with PAX System Accessory Kit

These machines and their corresponding support ring extractors are available through the **Honda Tool and Equipment Program at 888-424-6857**. For further details, please review the information contained in the **Tool & Equipment** section in ISIS. Other tire changer brands are acceptable provided that Michelin has approved them to service the PAX System. If you have equipment other than the machines listed here, contact your equipment manufacturer to determine if it is adaptable to the PAX System.

Step 4: Complete the PAX System Certification Training.
Once you have ordered PAX System equipment, your equipment supplier will set up installation and training dates with you. After these dates are set, again contact **Davis Fulfillment** to have a demo PAX System assembly sent to you for training purposes. The special skill required to service the PAX System are acquired through these two training sessions:

1. Equipment Operation: During or shortly after the PAX System equipment is installed and set up, your equipment supplier will conduct training to teach technicians how to operate safely and correctly the equipment to service the PAX System. *A minimum of two technicians must complete this training*.

2. PAX System Orientation: This training, for technicians who have completed the Equipment Orientation is available at Michelin's Web site (*www.Michelintraining.net)*. It consists of a PAX System component and function orientation and a test.

Step 5: Obtain PAX System tires and components.
When the PAX System authorization process is complete, Michelin will authorize The Tire Rack to sell PAX System components to your dealership. A reasonable inventory of tires, gel packs, and support rings with which to service PAX System-equipped Honda products should be maintained.

PAX System-Related Contact Information:

The Tire Rack:

- **800-445-0179, ext. 343 (PAX System Agreement Request)**
- **877-327-8473 (Tire Ordering/Inquiries)**
- ***www.Hondatires.com*** – The Tire Rack's dedicated Web portal for Honda dealerships. This site includes details regarding tire warranty and PAX System components as well as other tire-related information.
- ***www.Acuratires.com*** – The Tire Rack's dedicated Web portal for Acura dealerships. This site includes details regarding tire warranty and PAX System components as well as other tire-related information.

Michelin USA:

- **PAX System Help Hotline: 877-PAX-TIRE (877-729-8473)**
  For customer assistance with finding the nearest authorized PAX System Honda or Michelin dealer.
- ***www.Michelin-training.net*** – Michelin's training Web site used by technicians after the in-dealer training is complete
- ***www.Michelinman.com*** – Michelin's brand site. This site can be used to find an authorized PAX System Honda or Michelin dealer.

Honda Tool and Equipment Program: 888-424-6857

- To obtain details on the tire changers and PAX System upgrade kits, to place orders, and to do order status inquiries when ordering through this program.

Davis Fulfillment: 888-507-2673

- For assistance during the PAX System certification process.

Maintaining Authorized PAX System Status: Qualified Technicians

To maintain status as an authorized Michelin PAX System tire dealer, a minimum of two PAX System-trained technicians must be retained at all times. Training of new or additional PAX System technicians on the operation and safety of the dealership's equipment may be accomplished by an existing PAX System certified technician, if available; if no PAX System certified technician remains, contact your equipment supplier for retraining. Contact Davis Fulfillment to coordinate the process of adding new PAX System technicians to the Michelin training database.